



Terms and Conditions

1. Whilst every care possible is taken of dogs undergoing treatment and in the maintenance of the water & equipment, all dogs receive treatment entirely at their owner's risk.
2. Session fees will be charged at 50% if an appointment is broken or cancelled without a minimum of 24 hours notice.
3. A veterinary referral form must have been received before any swim can take place; in order to ensure you pet is fit to exercise. This can be posted or faxed in prior to the appointment or brought along before the first swim.
4. Dogs will not be admitted with contagious or infectious conditions therefore will not be allowed to use the facilities with any eye, ear, skin or gastric conditions. Bitches in season may not use the facilities until their season is over.
5. Dogs must be in as clean a condition as possible when arriving for a session.
6. Owners are requested not to feed their dog for at least four hours before attending a session, and to ensure that the dog has done it's ablutions before arriving. A surcharge will be levied for dogs which defecate in the pool as we may possibly have to close the pool to clean it.
7. It is the responsibility of the owner to poop-scoop for their dog on Groom & Room premises. All dogs must be kept on a lead, and under control, when attending CCHC.
8. We also reserve the right to use video recording or photographs during sessions.
9. Clients are reminded that they enter the pool area at their own risk as hydrotherapy involves water therefore sensible footwear and clothing should be worn, there is an increased slip hazard around the pool area.
10. We reserve the right to refuse treatment to any dog at any time.
11. Owners accept responsibility for loss or damage to personal property or vehicles whilst on our premises.
12. Drying facilities are provided free.
13. We reserve the right to refuse treatment to any dog at any time or to muzzle any dogs that show aggression, in order to continue the session safely
14. Whilst in the pool the Hydrotherapist's decision is final.

Signed.....

Date.....

Blossoms Kennels, Cattery & Animal Hydrotherapy Centre

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